

## Client Solutions Specialist with English (Industry Team)

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Company: Marsh McLennan Companies

Location: Poland

Category: business-and-financial-operations

### Description:

Mercer is seeking candidates for the following position based in the Warsaw office:

### Client Solutions Specialist with English (Industry Team)

#### What can you expect?

Our organization is characterized by experienced and friendly managers, as well as open and diverse corporate culture. Client Solutions Specialist role is based in our Warsaw office in the Client Solutions Team - CST, which is a truly unique place. If you like genuinely multinational, multicultural and dynamic environment – this work offer is definitely for you. In this role you'll have a chance to develop and maintain day-to-day relationships with Mercer's clients and consultants in the compensation & benefits area.

#### What is in it for you?

Flexible working hours, home office and hybrid model of work

1.5 year employment contract with the possibility to extend it

Opportunities for professional development and career growth

Global role with truly international exposure – working with teams across regions

Attractive benefits package (including private health care, sports card, life insurance, lunch card, language courses, retirement plan)

Multilingual community with an inclusive atmosphere

Stable employment at a multinational Group with years of history

Comfortable office in Warsaw city center (Al. Jerozolimskie 98, Pl. Zawiszy area)

**We will count on you to:**

Manage portfolio of local clients

Advising our internal consultants and clients on Mercer products and services across EMEA

Cooperation with market consultants – providing sales support to consultants (sales presentations, product information, contacting clients etc.)

Supporting and managing clients' participation in Mercer's salary surveys

Answering day-to-day client queries via email and phone

Provide one-on-one demo / presentations on Mercer on-line platforms and methodology for clients

Working on compensation & benefits related data for both internal and external clients

Cooperating with colleagues from other Teams

**What you need to have:**

2-3 years of experience in the areas of customer services

Very good English

Knowledge of Excel

Very strong organizational and project coordination skills

Experience in negotiations with clients

**What makes you stand out:**

Market research, HR or Compensation & Benefits area experience

Previous work or study-related international exposure

Quality assurance, service-minded and team-oriented

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