

## Content Reviewer - Fluent Nigerian

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Company: Majorel Poland Global

Location: Kraków

Category: arts-design-entertainment-sports-and-media

Full Time

with/without Professional Experience

We're hiring at our location in Kraków

### Content Reviewer - Fluent Nigerian

**Work Type** In Office

**Office Location** Tertium Business Park in Kraków

**Reporting to** Team Lead

### Overall Job Purpose

As a **Content Reviewer** you will be responsible for the day to day management of potentially sensitive internet content, ensuring a quality experience is provided to millions of internet users. As a reviewer you will have the opportunity to make a significant and direct impact on the quality of our client's social media and advertising products. Content Reviewers will be responsible for optimal quality and productivity levels.

### What's in it for you?

Our people are the heart-beat of our company. If you want to work in a multicultural, diverse environment with real opportunities to grow, then we're the right choice. And, naturally, we can offer you all of the benefits of being part of a fast-growing, global business.

Social Team Environment

Competitive Salaries

Quarterly Performance Bonus

Paid Annual Leave

Private LUX MED Medical Care

MyBenefit (inc. Multisport)

Relocation Support

Quarterly Recognition Program

PZU Life Insurance

Paid Sick Leave

Majorel Wellness Feel Good  
Program

Full Product Training

Career & Personal Development

Innovation Programs

### **Duties and Responsibilities**

Responsible for evaluating online social media, web page content and advertising content in conjunction with client policy

Visually navigate and review images, videos, accounts and text-based content

Escalate violations of client policies using internal tools

Maintain a high level of quality in each case that you review

Achieve weekly productivity deliverables as part of daily workflow

Balance priorities of daily workflow tasks in line with client needs

Opportunity to participate in client meetings to discuss findings and make on-going recommendations

You may be required from time to time to support different workflows/products/markets

While you will primarily support the market and workflow you have been hired for, you will also be required to support the English market. There will also be requirements to support other markets and workflows using the Translation Tool as a result of business change and or volume fluctuations

### **Minimum Qualifications**

Fluency in written and spoken **Nigerian** Language is essential

Intermediate level of written and verbal English is essential

Experience navigating internet websites including social media, commercial websites etc.

Broad knowledge of current national and international political, historical and social news

Comfortable with reviewing internet content that may be deemed inappropriate and/or contain explicit material

Proven ability to deliver highest quality results while paying strict attention to detail

Ability to be flexible and adaptable to meet changing business needs

Ability to work in a fast paced environment with high volume and complex demands

Can remain positive during challenging assignments

Strong work ethic and ability to work with minimal supervision

Intermediate I.T skills with the ability to quickly learn new tools

## COMPETENCIES

Understanding the Role

Solution & Results Orientated

Initiative

Collaboration & Teamwork

Attention to Detail

Resilience & Adaptability

Social Awareness

Organizational Commitment

### **About Majorel**

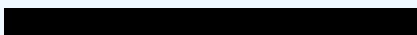
Explore Majorel

At Majorel, we create amazing customer experiences that people value and we are proud of. By combining talent, data, and technology we deliver real impact for our partners. Our vision is to be our clients' trusted long-term partner for customer engagement in a constantly changing world. Creativity, Excellence and Respect drive everything we do. This ensures success for our partners and allows us to thrive as one team.

Majorel is an equal opportunity employer that embraces diversity. We are committed to the principle of equal employment opportunities for all employees and to providing employees with a work environment free of discrimination and harassment. All employment decisions at Majorel are based on business needs, job requirements and individual qualifications, without regard to gender, age, ethnicity, race, nationality, religion, disability, gender identity, sexual orientation, marital or civil partnership status or any other basis as protected by local law.

Majorel and its employees do not tolerate, engage in, or support Human Trafficking, Forced Labour or Child Labour of any kind through Majorel's activities, including in its supply chain, or assist Majorel clients or any other party in doing so.

### **Majorel & Teleperformance**



You are applying for a job at Majorel, which is now part of Teleperformance. Welcome to a whole new world of opportunities!

In the coming months, the best of both organizations will converge to deliver even more agile and resilient digital business services. With nearly 500,000 team members in more than 95 countries, we are stronger together and ready to master the future.

### **Disclaimer**

The above statements are intended to describe the general nature and level of work being performed by people assigned to this classification. They are not to be construed as an exhaustive list of all responsibilities, duties, and skills required of personnel so classified. All personnel may be required to perform duties outside of their normal responsibilities from time to time, as needed.

### **POLP1**

Apply now

A big team is looking forward to you. Apply here!

Majorel/Teleperformance | Human Resources | Iwona Szydło

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