

CST Key Account Coordinator

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Company: Marsh McLennan Companies

Location: Poland

Category: other-general

Description:

Mercer is seeking candidates for the following position based in the Warsaw office:

CST Key Account Coordinator

What can you expect?

Client Solutions Team is a team of individuals whose shared goal is client satisfaction! They support Mercer's consultants and clients across EMEA. As a CST team member you will act as a first point of contact for Mercer key membership Clients and provide an expert advice on Mercer's products, prices, delivery dates, contracts, methodology and tools.

What's in it for you:

If you look for a global company where your career can develop, think in an innovative manner, search for a place where your ideas will be appreciated and implemented, focus on details, communicate openly and effectively, appreciate the feeling when you light up your client's day - this role is for you! Take advantage of it and develop your professional career with our Client Solutions Team.

In addition:

Work in a truly international environment

Many development and on-the job learning opportunities

Stable employment and attractive benefits package including private healthcare, sports card, life insurance, savings plan, lunch card, language courses

Flexible working hours and possibility of working in a hybrid model

We will count on you to:

Develop and maintain day-to-day relationships with a portfolio of key membership clients

Provide advanced/proficient support in terms of data analysis and /interpretation

Advise key membership clients on Mercer products, service and/ or complex price calculations

Support the execution of client-related projects and process improvement initiatives

Prepares complex client relationship management and activity reports

Explore business development opportunities and provide sales leads to market consultants

Providing sales support to consultants (sales presentations, product information, and other ad hoc market requests) for Mercer key accounts

What you need to have:

Min. 4+ years of experience in customer support environment with proven experience in customer services, market research, HR or compensation & benefits in the similar roles

Relevant project management experience

Excellent communication skills and readiness to work in cross cultural environment

Fluency in English

Strong organizational, problem solving, analytical and project coordination skills

Proficiency in MS Office

What makes you stand out:

Mature and can-do approach, independence, proactive and self-motivation at work

If you would like to apply for this position, please fill in on-line application form and attach your CV in English.

delivers advice and technology-driven solutions that help organizations meet the health, wealth and career needs of a changing workforce. Mercer's more than 25, employees are based in 44 countries and the firm operates in over countries. Mercer is a business of (NYSE: MMC), the world's leading professional services firm in the areas of risk, strategy

and people with 76, colleagues and annualized revenue approaching \$17 billion. Through its market-leading businesses including , and , Marsh & McLennan helps clients navigate an increasingly dynamic and complex environment. For more information, visit . Follow Mercer on Twitter .

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