

Customer Service Specialist with German

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Company: HRK S.A.

Location: Poland

Category: office-and-administrative-support

HRK jest jedną z największych i najbardziej doświadczonych polskich organizacji doradczych z obszaru zarządzania kapitałem ludzkim. Dostarczamy naszym klientom rozwiązania potrzebne na każdym etapie cyklu życia pracownika w organizacji - od rekrutacji i employer branding, poprzez ocenę i rozwój pracowników, obsługę kadr i płac, aż po outplacement. Istniejemy od 2000 roku i działamy w oparciu o zespoły wyspecjalizowane w obsłudze poszczególnych branż. Posiadamy oddziały w Warszawie, Poznaniu, Wrocławiu, Katowicach, Krakowie i Łodzi.

For our Client from the manufacturing industry, we are looking for a **Customer Service Specialist with German**.

Customer Service Specialist with German

Miejsce pracy: Warszawa

Description:

The sales specialist responsibility is to act as an operational contact person for defined internal and external stakeholders within an assigned responsibility area. Support sales team so that set agreed sales and activity plans are reached. The Sales specialist ensures that the needed documentation in terms of statistics, reports, rebate management, including rebates calculation as well as customer payouts are provided to the customers in accordance with the agreements and ensures that rebate accruals and payouts are processed through SAP and CRM appropriately. The Sales specialist is available for the sales teams to support with updating simple agreements and offers to offload some of the administrative tasks they may have. Sales specialist will be also responsible to act as Super User for CRM

Dynamics and Sales reports in Power BI.

Skill Expectations:

Analytical skills

Team Player

Internal and External Communication and connection

Service oriented

Self-organized and the ability to initiates actions and follow-up in a timely manner

Ability to prioritize and plan ahead

Customer oriented

Knowledge SAP / CRM

Knowledge of German and English language - must have

We offer:

Competitive salary

Annual bonus

Inflation increase

Benefits

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