

Customer Service Support with Dutch

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Company: Alorica

Location: Poland

Category: office-and-administrative-support

MAIN JOB RESPONSIBILITIES:

Tier 1 Support

Omni-channel agent – must be able to support tickets and chats with customers.

Provide customers with complete and accurate resolutions to problems.

REQUIREMENTS:

Native or C1 Dutch.

English B2.

Ability to prioritize and organize work in a multitasked environment.

Proficient personal computer skills including Microsoft Office.

Excellent interpersonal, written, and oral communication skills.

Excellent judgment, reasoning, and problem-solving skills.

Readiness to work 24/7 after training.

WHY JOIN ALORICA?

We Offer So Much More Than a Paycheck

Competitive salary.

Additional health insurance (incl. dental care).

Group insurance.

Wellbeing platform.

Gym Card.

Glass reimbursement.

But that's just the start: here are a few more reasons to consider Alorica.

Career development opportunities.

Extensive training programs.

Access to top notch technologies and best practices.

Excellent working environment.

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