

Digital Sales Representative with Slovak-English Krakow (City), Lesser Poland

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Company: TTEC

Location: Kraków

Category: other-general

At TTEC, we're all about the Human Experience. Elevated. As a **Digital Sales Representative with Slovak-English in Krakow, Poland**, you'll be a part of creating and delivering amazing customer experiences while you also #ExperienceTTEC, an award-winning employment experience and company culture.

What You'll be Doing

Are you results focused and do you love to help others? Do you have a passion to maximize sales opportunities? In this role, you'll work effectively to service, enhance and build relationships with current and future customers. Focused on achieving revenue quotas, you'll provide professional customer service to commercial, public sector or consumer customers. Whether it's getting answers for customers quickly, consulting on products with compassion or resolving their issues with a smile, you'll be the difference between their customer experience being just average or an exceptional one.

During a Typical Day, You'll

Analyze and strategize how to manage, and upsell the accounts

Contact existing customers in your portfolio to a consultation

Work in a target-driven environment with individual sales targets along with being a part of a larger sales team increasing the Google Ads customer base

Problem solve and consult with clients to provide the best-selling solution for their advertising campaigns and encourage them to try new marketing strategies

Navigate the client through Google Ads so they can implement campaign suggestions

Build a strong and trusting relationship with the client by optimizing their accounts using your analytical skills while increasing program revenue

Meet your personal productivity requirements (KPIs) daily while being a team-player contributing to the overall team sales targets

What You Bring to the Role

Verbal and written bilingual communication skills in both Slovak and English

Sales aptitude

Goal orientation

Computer savvy

Reside in or able to relocate to the Krakow area

What You Can Expect

Base salary: 9,000pln gross/month, plus quarterly performance-based commission

Relocation package: 2000 PLN net

Private Luxmed medical care including dental care and eye care plan (glasses reimbursement)

Multisport Card

Flexible working hours and additional days of annual leave

Partial language course reimbursement program as well as tuition program for sales courses and studies

Transportation Allowance - up to 80 PLN net per month (for KKM public transport)

A Bit More About Your Role

We'll train you to be a subject matter expert in your field, so you can be confident in providing the highest level of service possible whether through voice, chat or email interactions. We trust you already have the necessary ingredient that can't be taught – a caring and supportive

nature that will shine through as you help customers. You'll also have a chance to make great new friends within the TTEC community and grow your career in a dynamic, family-friendly atmosphere.

You'll report to Operation Manager. You'll contribute to the success of the customer experience as well as the overall success of the team.

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