

## Digital Sales Representative with Ukrainian Krakow (City), Lesser Poland

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Company: TTEC

Location: Kraków

Category: other-general

Bringing smiles is what we do at TTEC...As a **Digital Sales Representative with Ukrainian** in Krakow, Poland, you'll be a part of creating and delivering amazing customer experiences while you also #ExperienceTTEC, an award-winning employment experience and company culture.

Are you results focused and love to help others? Do you have a passion to maximize sales opportunities? In this role, you'll work effectively to service, enhance and build relationships with current and future customers. Focused on achieving revenue quotas, you'll provide professional customer service to commercial, public sector or consumer customers. Whether it's getting answers for customers quickly, consulting on products with compassion or resolving their issues with a smile, you'll be the difference between their customer experience being just average or an exceptional one.

### **During a Typical Day, You'll**

Analyze and strategize how to manage, and upsell the accounts

Contact existing customers in your portfolio to a consultation

Work in a target-driven environment with individual sales targets along with being a part of a larger sales team increasing the customer base

Problem solve and consult with clients to provide the best-selling solution for their advertising campaigns and encourage them to try new marketing strategies

Navigate the client so they can implement campaign suggestions

Build a strong and trusting relationship with the client by optimizing their accounts using your analytical skill while increasing program revenue

Meet your personal productivity requirements (KPIs) daily while being a team-player contributing to the overall team sales targets

### **What You Bring to the Role**

Verbal and written bilingual communication skills in both Ukrainian and English

Sales aptitude

Goal orientation

Computer savvy

Reside in or able to relocate to the Krakow area

### **What You Can Expect**

Base wage of 6500 PLN plus quarterly performance-based commission

Anniversary bonus

Generous relocation package of 2000 PLN net

Private Luxmed medical care including dental care and eye care plan (glasses reimbursement)

Multisport Card

Flexible working hours and additional days of annual leave

Partial language course reimbursement program as well as tuition program for sales courses and studies

### **A Bit More About Your Role**

We'll train you to be a subject matter expert in your field, so you can be confident in providing the highest level of service possible whether through voice, chat or email interactions. We trust you already have the necessary ingredient that can't be taught – a caring and supportive nature that will shine through as you help customers. You'll also have a chance to make

great new friends within the TTEC community and grow your career in a dynamic, family-friendly atmosphere.

You'll report to Operations Manager. You'll contribute to the success of the customer experience as well as the overall success of the team.

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