

## Expert Mainframe Capacity Planner

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Company: Ensono

Location: Poland

Category: business-and-financial-operations

At Ensono, our **purpose is to be a relentless ally, disrupting the status quo and unleashing our clients to Do Great Things!** We enable our clients to achieve key business outcomes that reshape how our world runs. As an expert technology adviser and managed service provider with cross-platform certifications, Ensono empowers our clients to keep up with continuous change and embrace innovation.

Developing impactful solutions is something we do together at Ensono, because **Ideas Start Here**. Great things happen when many voices are heard, and people are supported to run with their ideas. On our teams, you will be backed by leaders with passion for our business. This is a place where your ideas can **Do Great Things**.

We can **Do Great Things** because we have great Associates. The Ensono Core Values unify our diverse talents and are woven into how we do business.

**Adventure starts here.** Here you will be a part of a team that encourages you to master your craft, ask tomorrow's questions today, and chart your own path. Our Associates focus on client impact with curiosity and a feeling of relentless commitment. You will support this mission in this role, where you will be doing the following:

### **About the role and what you'll be doing:**

The senior level capacity planner role has principal responsibilities for managing multiple **mainframe** client accounts to ensure optimal performance. These responsibilities include development of repeatable processes for providing KPI metrics aligned with organizational and client commitments. A core function is to identify and perform detail analyses which result in recommendations to both Ensono and client on how to achieve the best performance on

their mainframe compute environment. This senior planner will also be engaged to support diagnostics and resolution contributing to incident root cause investigation. Performance analysis using internally developed tools/processes and vendor products to increase efficiency through automation and/or standard processes, as appropriate. Stays engaged with industry trends, products and service offerings, which are relevant to existing and emerging technologies. The planner will also interact with other technologies, such as storage, virtual tape, and network in support of the client environment.

The Senior Capacity Planner will be engaged in critical capacity projects and support core company strategic initiatives. Will be involved in both existing client support, as well as onboarding new clients. The senior planner will also provide mentoring, technical leadership and guidance to other planners within the organization.

### **Key Areas of Focus for this Role**

Mainframe experience (z-series, zos operating system etc.)

Mainframe scripting/programing experience, utilizing JCL and/or other coding languages

Statistical tool like SAS, MXG expertise

Manage multiple projects with minimal support and shifting priorities

Support multiple client environments each having unique requirements and requests

Understanding of SMF data flow

Weekend support infrequent but possible (1 out of 10 weekends)

Support team on-call rotation

KPI identification and definition

Developing client forecasting models

Mainframe resources should possess zCP3000 experience

Perform Analytical Modeling with tools used to right-size solutions

Mainframe resources IBM pricing concepts and SCRT experience

Perform comprehensive impact analysis of system performance parameters on the OS and

support subsystems

Proficient in identifying performance issues

Client Onboarding and outmigration project support responsibilities

Provides mentoring, technical consultation, training, and knowledge sharing to other associates and organizations

Lead and mentor on high complexity assignments to other associates on the team

Establish strong relationships with teams and outsource partners through continuous dialogue and support

Define, engineer, and deploy automation solutions for capacity team supported processes

Microsoft Office proficiency

Senior level verbal and written communication skills

**We want all new Associates to succeed in their roles at Ensono. That's why we've outlined the job requirements below. To be considered for this role, it's important that you meet all Required Qualifications. If you do not meet all the Preferred Qualifications, we still encourage you to apply.**

### **Your experience and skills**

Typically requires a minimum of 8 years of related experience with a Bachelor's degree; or 6 years and a Master's degree; or equivalent work experience

Understands the competitive Mainframe landscape from both a business and technical perspective (especially capacity and performance)

### **What we offer**

Flexible and remote work opportunities

Performance bonus

Training and development programs

Worldwide career opportunities

Learning platforms

My Benefit system

Associate equity program

Life insurance

Lunch card

Study leave

One paid day off for charity events

Rental or co-financing of office equipment

Referral bonus program

### **Growth starts here.**

Ensono is a place to make better happen – for our clients and for your career. At Ensono, your skills and expertise will grow every day. You will be empowered to do impactful work by influencing mission-critical platforms, modernizing systems, and building innovative applications as you partner with our remarkable clients. You can do great things through innovation or collaboration, by learning or volunteering, or to promote diversity and inclusion. You can do great things for your own health or for a healthier planet. Whatever it means to you to do great things we want Ensono to be the place you can do it.

We're a global-first organization with collaboration as one of our core values. We believe our global perspective is our strategic advantage. With physical offices in Europe, India, and the United States, as well as areas of remote workforce concentration.

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