

FinCrime Escalations Officer - English and German

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Company: Revolut

Location: Poland

Category: business-and-financial-operations

About Revolut

People deserve more from their money. More visibility, more control, more freedom. And since 2015, Revolut has been on a mission to deliver just that. With an arsenal of awesome products that span spending, saving, travel, transfers, investing, exchanging and more, our super app has helped 35+ million customers get more from their money. And we're not done yet.

As we continue our lightning-fast growth, two things are essential to continuing our success: our people and our culture. We've been officially certified as a Great Place to Work in recognition of our outstanding employee experience! So far, we have 7,500+ people working around the world, from our great offices or remotely, on our mission. And we're looking for more. We want brilliant people that love building great products, love redefining success, and love turning the complexity of a chaotic world into the simplicity of a beautiful solution.

About the role

The Financial Crime Operations department is at the forefront of Revolut's efforts to keep customers and their money safe. Our colleagues work directly with customers to resolve issues and flag any potential concerns. Using cutting edge technology, we work to prevent financial crime in a way the banking world has never seen before.

Our innovative approach to payments, coupled with an increasingly complex and demanding legal and regulatory environment, provide robust career opportunities for those motivated and driven by a fast-paced, cutting edge culture. If you're a high calibre, experienced, and

energetic solicitor, with experience in financial services regulation and payment technologies, join our compliance team!

The objective of this role is to perform risk assessments and make decisions for high risk cases which are escalated from the business, specifically for PEPs and other higher risk customer types. This position will report directly to MLRO (DMLRO).

Up for the challenge? Let's get in touch

What you'll be doing

Acting as the escalation point and ensuring high quality Suspicious Activity Reports are submitted according to local requirements

Responding to regulatory inquiries and other requests from local authorities related to submitted Suspicious Activity Reports

Responding to other queries related to complex cases where second line of defence review is needed

Working with MLRO and escalating significant cases

Reporting on trends, monitoring and detecting rare and/or new patterns

Working on escalated cases or tickets and complying with the expected times of resolution

Participating and collaborating with management as needed in projects, training, and implementation of new processes

What you'll need

Fluency in English and German

Experience as a compliance/FinCrime officer in a major financial institution

Exposure in FinCrime operations, acting as the escalation point and ensuring positive hits are investigated and escalated as required in a timely manner

Deep knowledge of AML and sanctions regulations

Experience operating a variety of internal and external systems and databases in order to complete investigations

An ability to review policies and procedures and advise if changes are required

Problem-solving and decision-making skills with the ability to analyse complex information to identify the key issue/action and drive resolution

A skill to present a summary and proposed conclusion to management in a timely and clear manner, including proposals to implement appropriate steps to mitigate risk and/or monitor it

An understanding of payment systems and markets with a focus on technology and mobile applications

Compensation range

Vilnius: €2,200 - €3,300 gross monthly*

Lithuania: €2,200 - €3,300 gross monthly*

Other locations: Compensation will be discussed during the interview process

*Final compensation will be determined based on the candidate's qualifications, skills, and previous experience

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