

Poland Jobs Expertini®

**French and English speaking Customer Support Specialist for Ryanair - Poland
(relocation package incl.)**

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Company: Jobs Europe AB

Location: Poland

Category: computer-and-mathematical

Introduction

With 290,000 colleagues all over the world, we specialize in creating exceptional customer experiences and driving digital transformation for some of the world's biggest and best companies.

We're fanatical about our diverse and passionate people all across the world. We embrace all our different cultures, individualities, and personalities because we recognize that all our differences make us stronger together. Concentrix is an equal opportunity employer, and we process applicants without regard to disability, race, color, religion, gender, national origin, age, sexual orientation, gender identity or expression or any other characteristic.

We show our colleagues how important they are by showering them with perks, like a culture of belonging; clear paths for career development; professional support, coaching and mentorship programs; performance-based pay; a global network of lifelong friends and peers; and more! (Like, lots more.)

Responsibilities

Ryanair Customer Support Specialist with French Language with Relocation to Katowice, Poland

Concentrix is a leading global provider of customer experience (CX) solutions and technology, improving business performance for some of the world's best brands including over 100

Fortune Global 500 clients and over 125 new economy clients. Every day, from more than 40 countries and across 6 continents, our staff delivers next generation customer experience and helps companies better connect with their customers.

We are looking for a Passenger Support Specialist with French Language willing to relocate to our beautiful city Katowice in Poland.

Looking for a job with languages with flexible working hours? ...no worries! We've got you covered! :D

Your daily tasks will include:

Assisting passengers,

Supporting them with travel difficulties,

Providing information via: incoming calls/chat/e-mail on issues related to baggage, ticket reservations and flight rescheduling as well as handling complaints

Qualifications

Requirements:

Knowledge of French at minimum B2 level

English is required for training and internal communication

Availability to work from our office in Katowice; we will support you with the relocation and provide a relocation package!

Communication skills and attitude towards working with people.

High personal culture and customer orientation

Ability to use Windows operating system and MS Office

Commitment and motivation to work together we can achieve more!

Incentives

Attractive hourly rate based on a contract of mandate (umowa-zlecenie)

Flexible working hours between 9:00 and 22:00 Monday to Sunday- you decide when and how many hours you would like to work!

Modern workplace in the heart of Szczecin

Team-building events (including pizza day, fruit day)

Fully paid training to prepare you for direct contact with customers

Team leader support at every stage of cooperation

Coaching, mentoring to improve your qualifications

Contact information

Interested? Send in your application by clicking on Apply Now!

[Apply Now](#)

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