

## Frontend Software Engineer II, WFM

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Company: Zendesk

Location: Poland

Category: computer-and-mathematical

### Job Description

#### About us

At Zendesk, we create a service-first CRM company that builds powerful, customizable software designed to improve customer relations. We are growing our software engineering presence across multiple products and are looking for a Frontend Software Engineer to join us on this journey. You will have the opportunity to work in a dynamic, fast-paced, and innovative environment that values collaboration, personal growth, and high-quality code.

#### Job Description

As a Frontend Software Engineer, you will contribute to strategic decision-making, lead initiatives within your squad, and execute complex projects. Your focus will be on writing reusable, testable, and maintainable code in JavaScript ES6, React, TypeScript, and other technologies. You will contribute to the entire SDLC, understanding both functional and non-functional requirements. Experience with Styled Components, Ant Design, and Monorepo is a bonus.

#### What you'll be doing?

Build scalable and maintainable applications using JavaScript ES6, React, Redux, TypeScript, contributing to different stages of the Software Development Life Cycle (SDLC).

Improve and optimize the performance of our applications, maintaining a consistent focus on delivering a high-quality user experience.

Collaborate in technical decision-making, displaying a clear understanding of our business objectives and how your contributions align with these goals.

Own and complete development tasks autonomously, demonstrating your commitment to deadlines and quality control.

Contribute to tackling technical debt, showcasing a proactive approach to improving our codebase and systems.

Participate in peer code reviews, encouraging a collaborative and learning-oriented environment within the team.

Document your work and share knowledge with teammates, fostering a culture of open communication and continual learning.

Engage actively with cross-functional teams, demonstrating your ability to communicate clearly and escalate issues promptly.

Mentor junior engineers, promoting a supportive and inclusive team dynamic.

### **What you bring to the team?**

Proven professional experience with JavaScript ES6, React, Redux, TypeScript, and Jest.

Experience with Styled Components, Ant Design, and Monorepo is a bonus.

A clear understanding of web application development concepts and best practices.

Demonstrable ability to translate business requirements into technical requirements.

Strong communication skills, with the ability to explain technical concepts to a diverse audience.

A growth mindset, with the ability to receive and provide constructive feedback.

A passion for learning, keeping up to date with industry trends, and implementing best practices.

An adaptable nature, demonstrating your ability to handle change in a dynamic work environment.

## What will you get from us?

You'll have a chance to grow by working with challenging problems and driving complex software projects.

Our team of passionate people enjoys what they do and is always willing to help.

We offer a high level of flexibility to adjust the workday to your needs and circumstances.

You can look forward to a competitive salary and a comprehensive benefits package.

If you're passionate about improving customer relations through high-quality software and believe in a service-first approach, apply today and join us on this journey.

Zendesk software was built to bring a sense of calm to the chaotic world of customer service.

Today we power billions of conversations with brands you know and love.

Zendesk believes in offering our people a fulfilling and inclusive experience. Our hybrid way of working, enables us to purposefully come together in person, at one of our many Zendesk offices around the world, to connect, collaborate and learn whilst also giving our people the flexibility to work remotely for part of the week.

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