

Gen AI Senior Devops Engineer

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Company: HSBC Service Delivery (Polska) Sp. z o.o.

Location: Kraków

Category: computer-and-mathematical

Gen AI Senior Devops Engineer

Miejsce pracy: Kraków

Technologies we use

Expected

Python

C++

JavaScript

HTML

Microsoft Azure

About the project

Are you passionate about cutting-edge technologies and driving innovation? Are you excited about the prospect of elevating customer experience to a completely new level in the banking industry? We're on the lookout for a dynamic DevOps Engineer to join our team and play a pivotal role in shaping our Gen AI ambition. You will have the unique opportunity to develop and deploy advanced Generative AI (GenAI) solutions, contributing to HSBC's digital transformation and positioning it at the forefront of AI-driven banking solutions. You will be supporting over 10k frontline employees, across 50+ markets and two of HSBC's largest divisions, making a real impact on the future of banking.

Your responsibilities

Develop and maintain automated systems for deploying GenAI models, ensuring consistency and reproducibility across different environments. Improve deployment processes to streamline efficiency and reduce time to market.

Work closely with data scientists and software engineers to understand the requirements and constraints of GenAI models. Collaborate on model versioning, testing, and integration with existing systems.

Continuously monitor and evaluate the performance of infrastructure, identifying areas for improvement and implementing necessary enhancements to ensure optimal results.

Stay up-to-date with the latest advancements in GenAI, analytics, and DevOps, ensuring HSBC remains at the forefront of innovation and maintains a competitive edge in the industry.

Participate in regular reviews and audits of AI-driven processes, providing insights and recommendations for improvements to ensure ongoing alignment with HSBC's strategic goals and regulatory requirements.

Ensure adherence to data privacy and security standards, safeguarding sensitive customer and business information while maintaining compliance with relevant regulations.

Develop and execute comprehensive system test plans for HSBC's GenAI platform for your respective domain, ensuring the highest quality and performance of newly developed AI capabilities across various business areas.

Our requirements

Highly numerate with strong background in mathematical disciplines e.g., computer science (AI/ML), statistics, physics, engineering.

Extensive experience in DevOps or software engineering roles, with a focus on deploying and maintaining AI models or machine learning systems in production.

Familiarity with GenAI, Large Language Models (LLM), Natural Language Processing (NLP) techniques and TensorFlow, PyTorch, huggingface, Scikit-learn libraries.

Solid understanding of DevOps principles, CI/CD pipelines, and configuration management tools (e.g., Git, Jenkins, Ansible)

Deep knowledge of software development and experience in a range of coding languages such as Python, C++, JavaScript, HTML.

Experience with cloud-based AI platforms, especially Microsoft Azure.

Motivated quick thinker with innovative problem-solving skills.

Excellent verbal and written communication skills with experience of preparing and communicating key messages and recommendations to senior management and other stakeholders.

Result oriented team player who can foster strong and collaborative partnerships with key stakeholders.

What we offer

Competitive salary.

Annual performance-based bonus.

Additional bonuses for recognition awards.

Multisport card.

Private medical care.

Life insurance.

One-time reimbursement of home office set-up (up to 800 PLN).

Corporate parties & events.

CSR initiatives.

Nursery discounts.

Financial support with trainings and education.

Social fund.

Flexible working hours.

Free parking.

Benefits

sharing the costs of sports activities

private medical care

sharing the costs of professional training & courses

life insurance

flexible working time

integration events

corporate sports team

doctor's duty hours in the office

retirement pension plan

corporate library

no dress code

video games at work

coffee / tea

parking space for employees

leisure zone

extra social benefits

employee referral program

opportunity to obtain permits and licenses

charity initiatives

family picnics

extra leave

Recruitment stages

Online assessment

Phone interview

Job interview

Welcome to HSBC!

HSBC Service Delivery (Polska) Sp. z o.o.

HSBC is one of the world's largest banking and financial services organisations. Our global businesses serve more than 40 million customers worldwide through a network that covers 63 countries and territories.

HSBC Service Delivery (Polska) Sp. z o.o. is HSBC's global finance, operations, risk and technology centre. We use our unique expertise and capabilities to provide specialised services – our people range from technologists transforming the banking experience to operations professionals managing 1.7 trillion payments a year.

Our Purpose – Opening up a world of opportunity – explains why we exist. We are bringing together the people, ideas and capital that nurture progress and growth, helping to create a better world – for our customers, our people, our investors, our communities and the planet we all share.

Thank you for interest in HSBC..Before you apply, please note that we will take into the consideration only applications that include the following statement: "I hereby declare that I have familiarised myself with the Privacy Statement for Applicants published at <http://www.about.hsbc.pl/careers> and I give my consent to use my personal data included in my application for the purposes of recruitment in HSBC Service Delivery (Polska) Sp. z o. o. according to the rules described in the Privacy Statement for Applicants, as per the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on

the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (GDPR).” Due to the high number of applications, we reserve the right to contact selected candidates only..In case you would like to resign from participation in the recruitment process or withdraw previously sent application, please email us at: krakow.recruitment@hsbc.com.

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