

## Head of IT Supply Infrastructure

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Company: Ammeraal Beltech

Location: Poland

Category: other-general

**The Role** This position will lead out the Global I&O organization while working with the IT senior leadership team on the service portfolio and governance and set the mission, vision, and strategy of the I&O organization to drive an alignment of I&O strategies and maximize the success of business and IT enterprise initiatives. **Accountabilities**

Sets the mission, vision, and strategy of the I&O organization to maximize the success of business and IT enterprise initiatives.

Works with the IT senior leadership team on the service portfolio and governance required to prioritize resources, including budget.

Working in collaboration with Competence Centers in India, Poland, and offshore vendors for deliverables.

Builds successful stakeholder relationships with other IT and business key stakeholders.

Defines, develops, and manages a comprehensive and integrated IT Service Management (ITSM) landscape based on best-practice processes, disciplines, and related toolsets.

Collaborates with Head of IT Security to ensure I&O contributes to, embraces, and applies security strategy.

Operates a formal governance mechanism to establish and monitor effective controls for the processes and functions performed by I&O teams.

Supports periodic reviews by audit teams, compliance teams and other risk-related functions

as required.

Creates and aligns an I&O value map by linking targeted business outcomes with the future-state business capabilities required to achieve them.

Works collaboratively with direct reports to support their career progression, nurture their development and to help them realize their potential.

Improves IT resilience by executing strategies that improve reliability, tolerability, and disaster recovery readiness.

Provides strategic direction and oversight for the full life cycle of IT systems, working in close partnership with peers, and identifies where common approaches, solutions, and shared platforms provided by I&O could drive efficiency.

Directs the development of an I&O sourcing strategy and provides executive oversight for strategic vendor and partner relationship management.

Works with HR and the IT leadership team to develop and execute workforce plans.

Drives the adoption of (and commitment towards) service improvements through a programmatic approach to continuous improvement which also measures impact and shares results.

## **Requirements**

Bachelor or Master degree in Computer Science, Information Systems, Business Administration or related field.

Minimum 10 years of experience in IT or business/industry.

Minimum 3 years of leadership responsibilities, including strategy, budgeting, and staffing.

Experience in IT infrastructure architecture and / or integration and Business Continuity Management.

Experience in the design, implementation, and support of high impact, high company investment, and mission-critical projects in unstructured environments.

Experience managing large vendor relationships.

Strong interpersonal skills.

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