

Investigation Analyst - Fluent German

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Company: Majorel Poland Global

Location: Kraków

Category: business-and-financial-operations

Full Time

with/without Professional Experience

We're hiring at our location in Kraków

Investigation Analyst - Fluent German

Reporting to: Team Lead

Work type: Office

Location: Tertium Business Park in Kraków

Overall Job Purpose

Majorel is seeking discerning individuals plugged into internet technologies at the intersection of crisis, geopolitical and user harm issues. You will be working on the leading edge of fast-developing issues like the spread of misinformation, novel fraud tactics, and potential breaches in election integrity

Candidates can expect a fast-paced, high-energy environment working on a team that delivers high-impact synthesis of culture-shifting trends. Successful candidates will be able to collect, synthesize, and analyze information from a variety of sources and ensure our client's global team can get up to speed on the latest developing trends. Strong skills in qualitative methods, forecasting, geopolitical and multi-method trend analysis are essential for this position. Skills or coursework in statistical or data analysis are advantageous.

Duties and Responsibilities

Synthesize multidimensional information and data sources clearly and concisely for different audiences

Investigate, analyze and report on identified trends

Document all data and research procedures

Work with management to prioritize business and information needs

Evaluate, analyze, and conceptualize strategic risks and threats to trust in Google.

Identify emerging trends and forecast new forms of abuse.

Translate how global developments could cause potential adverse impact on Google's users.

You may be required from time to time to support different workflows/products/markets depending on business need

While you will primarily support the market and workflow you have been hired for, you will also be required to support the English market. There will also be requirements to support other markets and workflows using the Translation Tool as a result of business change and or volume fluctuations. You may be required from time to time to support different workflows/products/markets depending on business need

Required Qualifications & Experience

BA/BS Degree (Political Science, Journalism, Digital Media or related field)

Fluency in written and spoken German and English is essential

Strong understanding and work-experience of international and geopolitical events and how they impact Global businesses and/or Relevant work experience in research based role

2+ years customer service or client experience

Fluency and experience in using Word/Excel/PPT or gSuite

Proven track record of an investigative, data-driven approach to answering complex questions

Familiarity with Internet technologies and related policy and regulatory environments

Demonstrate cultural awareness for the language and market for which being hired

Comfortable with reviewing internet content that may be deemed inappropriate and/or contain explicit material

Project Management skills or experience is preferable

Strong interpersonal and communication skills (written and verbal), with a proven ability to work successfully with cross-functional teams with senior stakeholder and executive visibility

Calm under pressure, with an ability to operate well in urgent, developing situations.

Comfortable with reviewing internet content that may be deemed inappropriate and/or contain explicit material

Demonstrated ability to prioritize and multitask

Strong deep-dive and critical thinking skills

High degree of initiative and deadline-driven productivity

Strong interest in internet, culture, news media and current events

Strong analytical and critical thinking skills

Excellent verbal and written communication skills

Positive can do attitude

Competencies

Understanding the Role

Solution & Results Orientated

Initiative

Collaboration & Teamwork

Research & Analysis

Organisation & Planning

Resilience & Adaptability

Organizational Commitment

About Majorel

At Majorel, we create amazing customer experiences that people value and we are proud of. By combining talent, data, and technology we deliver real impact for our partners. Our vision is to be our clients' trusted long-term partner for customer engagement in a constantly changing world. Creativity, Excellence and Respect drive everything we do. This ensures success for our partners and allows us to thrive as one team.

Majorel is an equal opportunity employer that embraces diversity. We are committed to the principle of equal employment opportunities for all employees and to providing employees with a work environment free of discrimination and harassment. All employment decisions at Majorel are based on business needs, job requirements and individual qualifications, without regard to gender, age, ethnicity, race, nationality, religion, disability, gender identity, sexual orientation, marital or civil partnership status or any other basis as protected by local law.

Majorel and its employees do not tolerate, engage in, or support Human Trafficking, Forced Labour or Child Labour of any kind through Majorel's activities, including in its supply chain, or assist Majorel clients or any other party in doing so.

Disclaimer

The above statements are intended to describe the general nature and level of work being performed by people assigned to this classification. They are not to be construed as an exhaustive list of all responsibilities, duties, and skills required of personnel so classified. All personnel may be required to perform duties outside of their normal responsibilities from time to time, as needed.

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A big team is looking forward to you. [Apply here!](#)

Majorel Poland Global | Human Resources | Oleksandra Hovorun

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