

Poland Jobs Expertini®

IT Administrator (m/f/d)

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Company: Jobs Europe AB

Location: Poland

Category: computer-and-mathematical

Introduction

TELUS International is one of the world's leading providers of customer experience (CX) and digital services. With over 70,000 team members across the world, we provide customer service at its best in more than 50 languages for our international and well-known partners.

Responsibilities

Ensuring the proper functioning and reliability of IT infrastructure (servers, clients, network, VPN, e-mail accounts, firewall)

Check and set up computers and necessary peripheral devices

Identify equipment shortages and place orders

Installation, maintenance and service of operating systems (mainly Windows Server 2019 and Linux Debian)

Manage system health monitoring and backups

Creation and supervision of technical documentation

Supporting users with EndUser-Helpdesk

Qualifications

Completed studies or higher education in IT (IT specialist, computer scientist) or extensive

knowledge in the field of IT

Expert experience with Windows Operating Systems (Windows 10/Windows Server 2019)

Strong knowledge in Microsoft-based technologies such as Active Directory, WSUS, WDS, Group Policy Objects and Exchange Server

Basic understanding of Linux Operating Systems and Services (Debian, Squid, Apache, MySQL)

Very good knowledge of Polish(min C1) and English (min B2)- mandatory

Strong analytical skills and a good problem solving ability

Professional approach to work and maintaining high quality standards

Incentives

Opportunity to cooperate with leading business partners

Comprehensive product training and intensive implementation

Internal trainings and learning opportunities

Very good connection to public transport

A modern office in the Olivia Business Center complex with modern workplaces as well as free drinks and fruits

Contact information

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