

IT Support

[Apply Now](#)

Company: Apollo

Location: Poland

Category: computer-and-mathematical

About the role:

As an IT Analyst, you will play a vital role in ensuring the smooth operation of our hardware, software, and systems. You will provide technical assistance and support to our employees, proactively analyzing our current systems, assets, and implement solutions as well as upgrades. You will excel in this position with strong problem-solving skills, great communication, and a solid technical background. Your expertise in SaaS platforms, advanced IT support experience in software and hardware, and up-to-date IT industry knowledge will make an immediate impact on the day-to-day efficiency of Apollo's IT operations.

Daily Responsibilities:

Install, configure, and provide support for computer systems, including hardware and software components

Take ownership of user support requests by using IT support tools and effectively managing and resolving issues

Diagnose and troubleshoot software, networking, and hardware issues, identifying root causes and implementing solutions

Provide technical support remotely via remote access or collaboration systems to ensure the timely resolution of IT problems

Repair hardware malfunctions, address software issues, and resolve networking problems to

minimize downtime and optimize system performance

Maintain strong internal relationships with colleagues and users, delivering exceptional customer service and ensuring user satisfaction

Handle onboarding, updating, and offboarding of user accounts, managing access rights and permissions

Facilitate asset purchasing and arrange logistics for new hires and departing employees

Propose enhancements to processes, platforms, and information security measures to improve efficiency and effectiveness

Maintain accurate inventory records of hardware, software licenses, and other IT assets, ensuring timely updates and documentation

What We're Looking For:

Experience administrating macOS MDMs

Experience administrating Okta is a plus

Experience administrating Google Workspace

Proficiency in working with current IT equipment and technologies, staying up-to-date with industry advancements

Expertise and knowledge administrating large SaaS platforms environments

[Apply Now](#)

Cross References and Citations:

1. [IT SupportSouthafricajobs](#) [Jobs Poland Southafricajobs](#) ↗

2. [IT SupportLaboratoryjobs](#) [Jobs Poland Laboratoryjobs](#) ↗

3. [IT SupportLatinamericajobscentral](#) [Jobs Poland Latinamericajobscentral](#) ↗

4. [IT Supportlexpertini](#) [Jobs Poland lexpertini](#) ↗

5. IT SupportAbudhabijobsearch Jobs Poland Abudhabijobsearch ↗
6. IT SupportProjectmanagementjobs Jobs Poland Projectmanagementjobs ↗
7. IT SupportFindengineeringjobs Jobs Poland Findengineeringjobs ↗
8. IT SupportEntertainmentjobsnearmeJobs Poland Entertainmentjobsnearme↗
9. IT SupportKazakhstanjobs Jobs Poland Kazakhstanjobs ↗
10. IT Support Wowjobs Jobs Poland Wowjobs ↗
11. IT Support Smartjobsearch Jobs Poland Smartjobsearch ↗
12. IT Support AustinjobsJobs Poland Austinjobs↗
13. IT Support MobileappjobsJobs Poland Mobileappjobs↗
14. IT Support Automationjobs Jobs Poland Automationjobs ↗
15. IT Support PetsjobsJobs Poland Petsjobs↗
16. IT Support Personaltrainerjobs Jobs Poland Personaltrainerjobs ↗
17. IT Support Ukrainejobs Jobs Poland Ukrainejobs ↗
18. IT Support Resume-score Jobs Poland Resume-score ↗
19. It support Jobs Poland ↗
20. AMP Version of It support ↗
21. It support Poland Jobs ↗
22. It support JobsPoland ↗
23. It support Job Search ↗
24. It support Search ↗
25. It support Find Jobs ↗

Source<https://pl.expertini.com/jobs/job/it-support-poland-apollo-a5f99a2c37/>

Generated on: 2024-05-04 by [Expertini.Com](https://www.expertini.com)