

Junior Client Project Manager (fixed-term contract)

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Company: SIX Payment Services

Location: Poland

Category: computer-and-mathematical

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Date posted 02/26/ Location Warsaw | Poland Company Worldline

Warsaw, Poland

This is Worldline.

Worldline helps businesses of all shapes and sizes to accelerate their growth journey - quickly, simply, and securely. We are the innovators at the heart of the payments technology industry, shaping how the world pays and gets paid. Our technology powers the growth of millions of businesses across 5 continents. And just as we help our customers accelerate their business, we are committed to helping our people accelerate their careers. Together, we shape the evolution.

Junior Client Project Manager - fixed-time period until 09/30/

The Opportunity

The Client Project Manager (CPM) is end-to-end responsible for managing multiple client integration projects (e-commerce merchants) and their subsequent changes. Within the scope of a project, the CPM manages the scope assessment, requirements gathering, and end-to-end supplier boarding, and coordinates the deliveries of a dedicated team of experts in the areas of Credit and Risk, Technical Integration, Legal, Pricing, and Compliance. Once a deal is confirmed, the CPM becomes the first point of contact for the client and the Sales Manager.

The CPM provides support to clients in completing the required KYC documentation required by Worldline and its payment providers and performs operational tasks related to

their project/change portfolio. The focus of the CPM is to ensure maximum client satisfaction and the shortest possible onboarding duration.

The CPM role requires remote and face-to-face merchant interaction and implies strong communication and organizational skills.

Day-to-Day Responsibilities

The work environment is dynamic and very competitive. Payment products, compliance requirements, and technology are rapidly evolving; the CPMs must keep up with industry trends.

Manage and own end-to-end multi-solution project delivery.

Remove all blocks that will stop the project delivery as per the agreement with the customer

Defines the scope of each integration based on client requirements/business model

Forms a project team for each client onboarding/ coordinates the deliveries of the team

Initiates/ leads progress report sessions with clients/sales/internal stakeholders

Manages the end-to-end supplier boarding for the merchants

Effectively communicates/reports on the status of projects to clients/ other stakeholders

Manages and builds strong internal and external relationships

Who Are We Looking For

We look for big thinkers. People who can drive positive change, step up, and show what's next – people with passion, a can-do attitude and a hunger to learn and grow. In practice, this means:

Client-focused, result-oriented, quality and efficiency-driven

Commercial mindset, able to relate project delivery to revenue targets

Internal/external stakeholder management capabilities: the power of persuasion

Attention to details

Team player

Fantastic time management

Ability to work within the process framework

Excellent command of English (written and spoken)

Perks & Benefits

At Worldline you'll get the chance to be at the heart of the global payments technology industry and shape how the world pays and gets paid. On top of that, you will also:

Private medical & life insurance

MyBenefit Platform

Holiday allowance

Public transportation allowance

Meal allowance

Semi-annual bonus

Glasses/lenses reimbursement

Shape the evolution.

We are pushing towards the next frontiers of payments technology, and we look for big thinkers to join our journey. People with passion, can-do attitude and a hunger to learn and grow. Here you'll work with ambitious colleagues from around the world, take on unique challenges as a team, and make a real impact on the society. And with our empowering culture, strong technology and extensive training opportunities, we help you accelerate your career. Wherever you decide to go. Join our global team of over 18, innovators across 40+ countries, and shape a tomorrow that is yours to own.

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