

Kundenservice (m/w/d) – Polen – Deutschsprachiger Support für Ryanair

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Company: Jobs Europe AB

Location: Poland

Category: computer-and-mathematical

Introduction

Concentrix is a leading global provider of customer experience (CX) solutions and technology, improving business performance for some of the world's best brands including over 100 Fortune Global 500 clients and over 125 new economy clients. Every day, from more than 40 countries and across 6 continents, our staff delivers next generation customer experience and helps companies better connect with their customers.

Responsibilities

Ryanair Customer Support Specialist with German Language with Relocation to Szczecin, Poland

We are looking for a Passenger Support Specialist with German Language willing to relocate to our beautiful city Szczecin in Poland. Looking for a job with languages with flexible working hours? ...no worries! We've got you covered! :D

Your daily tasks will include:

Assisting passengers,

Supporting them with travel difficulties,

Providing information via: incoming calls/chat/e-mail on issues related to baggage, ticket reservations and flight rescheduling as well as handling complaints

Qualifications

Requirements:

Knowledge of German at minimum B2 level

English is required for training and internal communication

Availability to work from our office (Szczecin, Posejdon); we will support you with the relocation and provide a relocation package!

Communication skills and attitude towards working with people.

High personal culture and customer orientation

Ability to use Windows operating system and MS Office

Commitment and motivation to work together we can achieve more!

Incentives

Attractive hourly rate based on a contract of mandate (umowa-zlecenie)

Flexible working hours between 9:00 and 22:00 day to Sunday- you decide when and how many hours you would like to work!

Modern workplace in the heart of Szczecin

Team-building events (including pizza day, fruit day)

Fully paid training to prepare you for direct contact with customers

Team leader support at every stage of cooperation

Coaching, mentoring to improve your qualifications

Contact information

Interested? Send in your application by clicking **Apply Now!**

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