

Poland Jobs Expertini®

Middle/Senior SRE

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Company: CPQi

Location: Poland

Category: architecture-and-engineering

We're looking for a talented Middle/Senior Site Reliability Engineer to be embedded within the product development team and manage those applications' overall reliability and availability.

Work at Exadel – Who We Are

Since 1998, Exadel has been engineering its products and custom software for clients of all sizes. Headquartered in Walnut Creek, California, Exadel has 2,800+ employees in development centers across America, Europe, and Asia. Our people drive Exadel's success and are at the core of our values.

About Our Customer

The leading provider of vehicle lifecycle solutions, with headquarters in Chicago, enables the companies that build, insure, and replace vehicles to power the next generation of transportation. Its platform delivers advanced mobile, artificial intelligence, and car technologies. It connects a network of 350+ insurance companies, 24,000+ repair facilities, hundreds of parts suppliers, and dozens of third-party data and service providers. The customer's collective solutions enhance productivity and help clients deliver better experiences for end consumers.

About the Project

The project is a unique and customizable application that calculates vehicle valuations for the insurance industry. This application was completely re-engineered in 2015 from Mainframes to a Java platform. The new application has been built using the latest design patterns and can be highly customized to fit insurance carriers' requirements without major application changes. The customer is adding several critical enhancements that are now possible, given

the new platform.

Project Tech Stack

Java 8, Java 11

Spring MVC, Spring Boot

Docker & Kubernetes

Weblogic

Oracle DB

Query & AngularJS

Hibernate

PostGresDB

Requirements

Understanding of troubleshooting Java web applications (issue resolution, escalations)

Proficiency in the full software delivery lifecycle

Experience with AWS cloud watch implementation is preferred (experience with similar solutions from other cloud providers could be considered too)

Knowledge of Kubernetes

Background in using application monitoring tools (for example Grafana, Prometheus, APPD/Dynatrace/Datadog, or similar)

Skills in managing deployment pipelines using tools such as Jenkins and/or GitHub

Ability to demonstrate strong skills in observability implementation on large-scale enterprise web applications and microservice frameworks

Capability to analyze and troubleshoot complicated, cross-platform issues by handling OS, Networking, Database (SQL), and applications in cloud-based environments

Proven facility to dig through metrics, logs, and available sources to triage and resolve an incident

Capacity to document solutions, SRE architectural patterns, and best practices to ensure that teams have guidance as needed

Nice to Have

Background in Java web application development

Any OTel implementation experience

Proficient in infrastructure as code practices

Knowledge of building CI/CD pipelines from scratch

Responsibilities

Monitor application/infrastructure and take steps to improve overall system software performance, availability, and reliability by incorporating changes through defined feedback loops within the software delivery lifecycle

Configuring and maintaining the monitoring tooling as it relates to the target application

Document tribal knowledge as you acquire it over time by creating runbooks/playbooks and ensuring critical system information is readily available to those who need it through dashboards

Resolve NOC escalations and help prevent the reiteration of incidents by creating processes and automation

Apply automation to any tasks/parts of the system that are performed manually

Collaborate Work closely with software developers and testers to ensure the product is responding correctly to non-functional requirements such as security, performance, and availability

Be a key part of our response to high-severity internal customer incidents, ensuring we meet all SLAs and SLOs

Embrace failures and treat incidents as learning opportunities through conducting blameless postmortem reports

Participate in product engineering stand-ups and related design activities

Coach other team members to ensure systems are supported by following SRE best practices

Advantages of Working with Exadel

Transparent Career Roadmap

The HR manager accompanies each employee on their first steps in the company and assists them in achieving future professional goals

Exadel is a global company with 30+ offices in 15+ countries. Employees have the chance to discover new places to live and work and can transfer to any location that has an Exadel production office. The HR manager and the Global Mobility specialist accompany the employee and assist throughout the relocation process

Your career growth is in your hands, so each Exadeller decides when to level up and initiate performance assessments. The management team supports career planning and the discovery of new tech stacks and languages

Learning & Development Opportunities

Each Exadeller is given a \$1,000 yearly budget for self-education, which includes certifications, training sessions, meetups, conferences, and educational materials

Employees participate actively and benefit from the knowledge-sharing environment across seven practice units: Digital Marketing Technologies, Content Marketing, AI, QA, QAA, Agile, and DevOps

Employees can find recordings from meetups and trainings on Exadel's Internal Learning System

Work & Life Balance

Each Exadeller is in charge of managing their workflow independently without being micromanaged at every step; it is, however, important that an employee always attends meetings, logs their time, and meets deadlines

Operating from the office, or remotely, depends on which mode the employee prefers. Hybrid or remote mode staff will receive the necessary equipment before their first working day. For those who prefer to work in office, the office network offers up-to-date equipment, good facilities, and a warm collaborative environment

The team meets at two annual team-building events across locations; in addition, there are team events such as Pizza Days, Programmer's Day, informal meetups, board game parties, and sports initiatives

Employee Perks & Bonuses

The Exadel referral program covers all regions and involves recognition for hired recommended professionals. Depending on the location and the position, an employee receives a monetary bonus for recommending a candidate to Exadel who ends up being hired

Employees collect coins for numerous project activities, exchanging them for products or services of their choice available at the Exadel store

Volunteers for mentoring, interviewing, performing assessments, and participating in community meet-ups, get additional monetary bonuses

Location-dependent, Exadellers can access benefit platforms with vouchers for online stores, medical insurance reimbursement, sports membership fees, vacations, and childbirth bonuses

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