

Military - Operations Manager

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Company: Amazon Fulfillment Poland sp. z o.o.

Location: Łódź

Category: other-general

This role focuses on those who have military experience interested in working in the private sector. Amazon's military recruiting team is available to discuss the many opportunities within Amazon.

At Amazon, thousands of former military are driving innovation and raising the bar on customer experience. On a daily basis, those with military backgrounds are able to apply their knowledge, skills, and leadership abilities in a wide variety of careers – influencing change across the globe.

In Amazon we treat every day just like it's day one. And we never sit still while we do it.

Are you up for creating solutions and solving tomorrow's problems today?

Then we have the opportunity for you!

We're seeking an experienced Operations Manager to join our Customer Fulfillment team. You'll operate out of one of our dynamic Fulfillment Centers: these sit at the heart of Amazon's world-class, rapidly growing business. They're where we manage our fast-moving inventory; they're also where we developed our smart, industry-leading workflows.

As an Operations Manager, you'll deliver inspiring, supportive leadership for the teams you manage. But at the same time, you don't shy away from rolling up your sleeves and getting involved whenever necessary.

You'll be directly responsible for managing a team of Area Managers and their direct reports: meanwhile, you will report to the Senior Operations Manager of your Fulfillment Center. The quality of your leadership is key to success in this role: you'll motivate and inspire your teams to do their best work, while planning schedules and activities that balance their needs with that of the business.

Another key aspect of your role will be to lead on numerous process improvement projects, with the aim of streamlining all activities, both for yourself and the team members you manage. The ideas, innovation and leaps out of the status quo that you come up with could very well be rolled out across the Amazon network: this immense opportunity is yours for the taking.

Key job responsibilities

Your role will be pivotal in the overall management, control, organization and direction of either Outbound or Inbound operational areas of your Fulfillment Center. Your responsibilities will include, amongst others:

- Maintaining Health and Safety standards within your remit area, while promoting an inspiring Health and Safety culture on-site,
- Become a subject matter expert on specific, larger-scale processes and activities within FCs, such as 5S audits,
- In your inventory control and systems environment, you'll manage timely data collection, updating operations metrics on an hourly basis,
- Therefore, you'll aim to achieve productivity targets, reduce cost per unit, eliminate errors and ensure an excellent customer experience,
- Work closely with other support teams (HR, Finance, Facilities, Safety and Security, IT) on staffing plans, schedules and performance levels,
- Implement process change and contribute in cross-functional Six Sigma initiatives within your site and the broader Amazon EU Operations network,
- You will be in an operational environment requiring working within shift pattern.

We are open to hiring candidates to work out of one of the following locations:

Lodz, POL

BASIC QUALIFICATIONS

- University Degree
- Advanced proficiency in written and verbal English & Polish (Common European Framework of Reference C1)
- Relevant experience as a department manager, leading a group of lower level managers

PREFERRED QUALIFICATIONS

- Degree in Engineering or a Supply Chain/Logistics/ Manufacturing related discipline or MBA
- Relevant experience of communicating with a wide range of stakeholders, including your peers and leadership
- Relevant experience interpreting and communicating analytics
- Relevant experience in production, supply chain or manufacturing areas
- Experience with Lean, Six Sigma and Kaizen methodologies

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