

NOC Engineer

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Company: Playtika

Location: Radzymin

Category: computer-and-mathematical

Playtika is a leader of innovation and excellence in interactive entertainment. From humble beginnings as a startup in 2010, and with cheetah-like instincts, we've grown to become an industry leader with more than 9 million daily and 31 million monthly active users across our portfolio of games.

At Playtika, we are on a mission to continue creating infinite ways to play. We remain committed to pushing the boundaries of what's possible. We leverage our talent and the latest technology to create even more immersive and engaging experiences for our players, delighting them with our award-winning and category-leading games.

We offer a space where people from all walks of life can come together, share their experiences, and build lasting connections. Playtika has more than 3,500 employees worldwide, headquartered in Herzliya, Israel with sites in: Ramat Gan, Berlin, Vienna, Helsinki, Chicago, Las Vegas, Newport Beach, Sydney, Bucharest, Warsaw, Kyiv, Dnipro and Vinnytsia. Ready to bring infinite ways to play into people's lives? We want you, come join us!

We're looking for a NOC engineer to join our Warsaw office.

Hybrid work model: 2 days in the office (Warsaw) - 3 days at home

Responsibilities:

Monitoring of applications on all layers: infrastructure, service, feature, and business;

Escalating issues according to priority;

Coordinating different teams in order to identify and resolve outages;

Verify service impact on the users;

Send out status updates and document all the events;

Liaising with 3rd party suppliers.

Requirements:

Upper-intermediate English level;

Good troubleshooting skills;

Basic knowledge of networking, Virtualization, Databases;

Experience in working with monitoring systems (Zabbix, Grafana, Dynatrace, Appdynamics, Icinga, Nagios);

Good communication skills both verbal and written, a natural aptitude for dealing with people;

Strong delivery orientation (experience in working in B2C environment is an advantage);

Strong organizational skills with the ability to multitask in order to handle multiple tasks in a real-time environment;

Strong analytical skills, ability to collect and interpret data from various sources;

Ability to assess and prioritize faults and respond or escalate accordingly.

Nice to have:

Good academic background with a degree or equivalent qualification in Information Technology, Computing or a relevant subject;

Experience in Technical support or similar role;

Experience in a system administrator role.

What does it mean to work at Playtika?

You'll join a team of leaders in the field, and enjoy amazing benefits, some are listed below:

A competitive salary and performance-based bonuses;

Hybrid working mode: Two days from our office, located in the heart of Warsaw (Browary Warszawskie), and three days from anywhere, per week

All you can eat! Breakfast, lunches, desserts, snacks and much more in our Playtika-only cafeteria

Access to PlaytiCafe where all of your coffee (and other refreshments) dreams come true;

Six "Power Up" long weekends for all, and additional day off for your birthday month;

Private medical healthcare and three additional sick leave days;

A wellness program in the office: yoga classes, massage chairs and zerobody room;

Gaming room with a variety of activities;

Flexible working hours and monthly happy hours;

Work permit assistance for employees;

Corporate celebrations, team buildings, and fun activities.

Cross References and Citations:

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