

## Pathways Project-Based Assignment, Customer Fulfillment, Customer Fulfillment

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Company: Amazon Fulfillment Poland sp. z o.o.

Location: Poland

Category: other-general

At Amazon, we're working to be the most customer-centric company on Earth. To get there, we are looking for Amazon's next generation of Senior Managers to join the Pathways Leadership Development Program in Amazon Operations.

### About the Program

Pathways is an Operations Leadership Development Program designed to rapidly develop talented MBA and Masters-level graduates with the skills needed to be Amazon's next Senior Operations Leaders. This is the opportunity to chart your own course. Pathway's members are highly visible to senior leadership and have flexibility with changing roles, sites and geographies. Through a series of intense, progressively challenging opportunities in the core of our established operations network, we will stretch your leadership capacity to its full potential. The business lessons you learn and credibility you develop will benefit you over the rest of your career and prepare you for future leadership opportunities within Amazon Operations and beyond.

The Pathways Project-Based Assignment is a 10-12 week full-time Internship in our Fulfillment/Sort/Delivery network for enrolled MBA/MSc/MEng/PhD professionals where you will be given a business critical challenge you will be required to find a solution for as well as gaining practical experience of being a leader of large teams at Amazon.

Your internship will conclude by presenting an innovative solution to senior management based on your observations, hands on involvement and analytical research within operations.

Upon completion of the internship program, your performance will be evaluated. Your performance evaluation, along with role availability, will determine your opportunity to join the full-time Pathways program in 2025.

### Key job responsibilities

Responsibilities include, but are not limited to:

- Lead continuous improvement projects which will impact productivity, quality and most importantly customer experience
- Develop standard operating procedures
- Direct accountability for setting and meeting operational goals
- Scope and design standardized concepts
- Shadow leaders across operations to learn what it takes to be a manager at Amazon
- With support from management, lead large teams across different shifts
- Learn how leaders conduct weekly business reviews for their sites and support them in the preparation of business reviews
- Collaborate with senior management and support teams, which may include Safety, Engineering, Loss Prevention, Quality Assurance and Human Resources, to develop plans to meet business objectives

A day in the life

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