

## Polish-speaking Airline Customer Success Advisor in Prague

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Company: Jobs Europe AB

Location: Poland

Category: other-general

### Introduction

BlueLink International CZ is an international Air France company based in Prague. We are a leader in the customer service sector with 520+ employees, 74 nationalities and 22 different languages spoken. And our business is constantly growing.

Our scope is the airline and luxury industries, and our mission is to help customers to have an enjoyable experience.

At BlueLink International CZ, we believe in the value of relationships and the power of culture and emotion to create a link between people. Our team members consistently display an attitude of excellence and the ability to think like a customer. For BlueLink, the human being is always at the heart of relationships.

### Responsibilities

#### What will your days look like?

- Helping customers with different requests (through various channels)
- Being the link between our partners and customers
- Establishing and managing positive relationships with customers as well as co-workers and supervisors

### Qualifications

## **If you are:**

- An open and friendly person and you like to connect with people
- Motivated to learn about airline and luxury industries and products such as loyalty programs, booking of flight tickets, B2B activities, social media, after-flight claims, and related subjects

**Proficient in English and Polish** , interested in using it daily

- Experienced in customer service (that is a big plus)

## **Incentives**

### **Here's a taste of what we offer:**

Possibility of remote work from home

- 40 days of working from abroad
- Regular training and long-term development
- Travel fund: up to 12 000 CZK per year to spend on airplane tickets for you and your family or friends
- Leisure: up to 6 000 CZK per year to spend on sports activities/language courses/etc.
- Meal tickets in the value of 130 CZK per working day
- 3 extra days of holiday – 23 days in total per year
- Discounted air tickets with Air France up to 90% discount
- Growing opportunities (90% of our team leaders/managers have been hired internally)
- Stable work conditions (permanent contract) and enjoyable environment
- Private medical assistance [ulékaře.cz](http://ulékaře.cz) for you and your relatives
- Discounts with local shops in the Florentinum building
- Referral program

· Company events

## Contact information

Start your journey with BlueLink!

Share with us your CV in English and we will fly back to you.

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## Cross References and Citations:

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