

## Process Improvement Consultant - hybrid working mode in Warsaw office

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Company: Sowelo Consulting sp. z o.o. sp. k.

Location: Warsaw

Category: architecture-and-engineering

Would you like to work on a project where technology plays a key role in delivering the right solutions? Would you like to join a company which will provide a good platform to help you grow your career? So please, take a few minutes and read about your potential new job. Our client is a fast-growing, agile international consulting firm headquartered in the United Kingdom. They've been focusing on optimizing processes centricity and technology. One of the many areas they are focusing on is to design and implement next generation activities- reformulating operating models, optimising processes and installing automation. As a Process Improvement Consultant, you will be responsible for planning and overseeing projects to ensure they are completed in a timely fashion and within budget. You will plan based upon available resources and improve processes. You will have exposure to the biggest brands on the market. Your tasks will include: Process Analysis and Assessment Conduct comprehensive assessments of existing business processes to identify inefficiencies and opportunities for improvement. Analyse process data, performance metrics, and KPIs to make informed recommendations. Process Optimisation and Standardisation to adhere to best practices Identify and prioritize opportunities for continuous improvement and cost reduction. Implement Lean, Six Sigma, or other process improvement methodologies. Standardise processes across different functions or units within the organization to ensure consistency and efficiency. Apply your expertise to transition and transform processes, particularly within GBS or SSC models. Lead or support process migrations from various business units or locations to centralized service centres, ensuring a seamless transition. Develop and execute change management plans, addressing resistance and ensuring stakeholder buy-in. Establish and

monitor performance metrics and KPIs to assess the impact of process improvements. Work closely with internal stakeholders, understanding their needs and aligning process improvements with organisational objectives. Ensure client requirements are met while optimising processes. Identify and mitigate risks associated with process changes and transitions. Develop contingency plans to address potential disruptions. Provide regular reports and dashboards to senior management. Provide training and guidance to employees involved in implementing and maintaining improved processes. Ensure that process changes and improvements adhere to relevant regulations, compliance standards, and quality assurance requirements. Maintain accurate records and documentation for auditing purposes.

To be a good fit for the Process Improvement Consultant role, you will have:

- Bachelor's degree in business, Operations Management, or a related field (Master's degree preferred).
- 3+ years experience working in Process Improvement in a GBS or SSC environment
- Strong knowledge of process improvement methodologies, such as Lean, Six Sigma, or similar.
- Experience with process standardisation and automation.
- Excellent project management skills and the ability to lead cross-functional teams.
- Change management expertise with the ability to influence and lead teams through transitions.
- Proficiency in process mapping and documentation tools.
- Good English skills and at least one other European language.

Keys to success:

- Good English Language skills
- Exceptional written and verbal communication skills
- Knowledge of Financial projects and Insurance projects
- Influence and motivate others, and be assertive when necessary
- Entrepreneurial drive

Reasons to join:

- Permanent contract collaboration and pension scheme.
- Hybrid work in Warsaw office. You will be working hybrid in a stable, multinational company located in UK working with the latest technologies. You will have the opportunity of self development while working in a flexible schedule while maintaining a healthy work-life balance.

Sound Interesting? Send us your CV by applying on this page. The provision of personal data by you is fully voluntary and the basis for their processing is your consent. We have prepared some necessary information, you can find in document: "Information regarding the processing of your personal data". There you will find how your Personal Data is being processed and what your rights are in connection to this. The personal data will be processed by Sowelo Consulting spółka z ograniczoną odpowiedzialnością spółka komandytowa with its registered seat in Cracow (Limited Partnership) registered in National Court Register (KRS) under no. 0000680493, Sowelo Consulting spółka z ograniczoną odpowiedzialnością (LLC) with its registered seat in Cracow registered in National Court

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