

Reporting Analyst (m/f/d)

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Company: TELUS International

Location: Gdańsk

Category: computer-and-mathematical

Data analysis and complex mathematical tasks do not scare you? You can clearly communicate complex quantitative analysis in actionable insights and interaction with cross-functional entities is something you enjoy passionately? We have the perfect job for you!

Overview of tasks:

Produce and deliver tracking and reporting for key KPI's and SLA'a in the business

Responsible for designing key dashboards and scorecards for Senior Leadership and Business Unit

Perform ad-hoc data analysis to support the business initiatives

Creating and maintaining efficient and secure systems for recording data and producing relevant documentation

Maintaining the daily relationship with the business intelligence supplier

Seeking opportunities to drive innovation and process improvement within the reporting spectrum

We are looking for:

2-3 years of experience working in a reporting and / or controlling environment

Good knowledge of performance and quality metrics

Ability to clearly communicate complex quantitative analysis in actionable insights

Ability to solve complex business problems and conduct investigations

Fluency and excellent communication skills in English

Profound knowledge of MS Excel, Power Query and SQL

Knowledge of any BI tool would be an asset

Strong mathematical and numerical as well as critical thinking and problem solving skills

Excellent analytical and statistical skills and ability to use the right analytical method depending on the problem

Organizational and time-management skills

We will offer:

Private medical healthcare

Medicover Sport card

Co - financing of online courses on three different platforms

Great office with modern workplaces in Olivia Center

Internal training and further education possibilities via our campus

Advancement opportunities in our international company

Highly motivated and dedicated team with flat hierarchies

Join our team and apply now!

We conduct online interviews for all candidates.

*Please not only shortlisted candidates will be contacted.

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