

Risk Analyst - Fraud Transaction Monitoring

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Company: Marqeta

Location: Warsaw

Category: business-and-financial-operations

Marqeta is on a mission to change the way money moves. We're one of the earliest enablers of embedded finance, a market opportunity sized up in the trillions. Our card-issuing platform provides unprecedented flexibility and control for companies to issue cards, authorize transactions, and manage payment operations in real-time. Marqeta is powering the most well-known brands in the new economy (Block, Cash App, Affirm, Instacart, Doordash, Uber, Walmart, etc.). Today nearly 8 out of 10 Americans use a product powered by Marqeta every week. This is the opportunity of a lifetime to work with innovators around the world and unlock equitable financial access for all.

Marqeta is hiring for a Risk Analyst to join the Risk Operations Team. The analyst will be responsible for leveraging the transaction monitoring tools to reduce risk and financial loss to money laundering and fraud threat vectors via data analysis, collaboration and information sharing with client programs, partner banks and other internal Marqeta teams.

You will work with some of the world's most innovative companies as they partner with Marqeta to bring their payments business ideas to life. You will develop deep relationships within Marqeta to ensure we are doing all we can to get our customers what they need quickly, predictably, and reliably. You will resolve challenges and work through changes and escalations. You will watch for potential risks and have mitigation plans in place to handle unexpected events as we push to the finish line. You'll communicate often and openly. You'll be comfortable in a technical environment - our products are pretty technical, so you should be too.

If you're highly organized, a great communicator, self-motivated, smart, fun, enjoy

challenges, and love to solve problems, let us know! We're innovative and creative, and so are our customers.

What You'll Do

Work with diverse internal and external teams to understand payment card programs, with a specific emphasis on fraud and money laundering concerns for unique market segments

Monitor ongoing customer transactions, proactively identifying unusual or suspicious activity and conducting in-depth investigations

Prepare and submit high-quality Unusual Activity Reports (UARs) to relevant entities when required.

Maintain precise records of AML investigations, actions taken, and findings, ensuring full compliance with regulatory standards.

Stay abreast of the latest AML regulations and industry best practices, and provide training and mentorship to the AML team.

Produce detailed AML reports for management, offering insights into trends, issues, and recommendations for enhancement.

Work closely with cross-functional teams, including legal, compliance, and risk management, fostering a coordinated approach to AML initiatives

Monitor standing rule performance and perform testing to create or refine rules for programs that increase friction for cybercriminals without adversely affecting good customer experience

Enable a delightful customer experience, ensuring service level agreements (SLA) are met or exceeded and escalations are placed on a critical path to solution quickly

What We're Looking For

Three years related industry experience in identifying fraud and money laundering concerns

Undergraduate level degree in STEM or business, finance or economics

Proven track record of applying analytical/statistical methods, rule writing, and testing to actualize real-world, data-driven problem solving

Demonstrated experience delivering favorable business outcomes and improving processes while working as part of cross-functional, virtual teams on projects having limited structure

Proficiency developing and maintaining documentation such as rules, operating procedures, and JIRA tickets that memorialize efforts

Highly effective verbal and written communication and presentation skills with all levels of the organization and customers

Strong interpersonal and collaborative skills to build partnerships and alliances internally and with external partners at all levels of the organization

Visa/MC Operational Experience or Settlement Experience

CAMS, CFE, CFCS, or equivalent certification(s)

Nice-To-Haves

Visa/MC Operational Experience or Settlement Experience

CAMS, CFE, CFCS, or equivalent certification(s)

Card payment issuance, processor, program manager experience

Knowledge of basic regulatory and compliance requirements in card payments space

Experience with risk detection platforms, such as FeatureSpace, Actimize, DataVisor, Falcon, or SaferPayments

Your Manager

Kevin Simeoli - Director, Anti-Money Laundering Operations

Recruiter For This Role

Steve Pestorich - Senior Staff Recruiter

Typical Process

Application submission

Recruiter phone call

Hiring manager video call

Virtual "Onsite" consisting of 4-5, 45 min calls

Offer!

#LI-Hybrid

Equal Employment Opportunity, Accommodations and Privacy

Marqeta is proud to be an equal opportunity employer that gives consideration to all qualified applicants regardless of race, ancestry, national origin, color, Indigenous, citizenship, religion/creed, sex, sexual orientation, gender identity, gender expression marital status, family status, disability, veteran status, criminal histories consistent with legal requirements, or any other characteristic protected by applicable law.

Our dedication to diversity and inclusion extends beyond the categories above. Review Marqeta's to see that dedication in action. Fostering an environment where everyone feels valued and respected creates a stronger and more innovative team at Marqeta. We celebrate the unique contributions of each individual and empower all members of our organization. Join us in building a company where diversity thrives and everyone can be their authentic selves.

If you require reasonable accommodation for the application process and beyond (including due to a disability), please submit this form and we will be more than happy to assist you.

Marqeta will make reasonable accommodations for candidates when needed in accordance with applicable law. The Applicant and Candidate Privacy Notice applies to the personal data that you directly provide to us or that we collect during the application and candidate recruitment process.

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