**Senior DevOps Engineer**

**Apply Now**

Company: Zendesk

Location: Poland

Category: computer-and-mathematical

**Job Description**

You will be working with multiple development teams to ensure that features are delivered in a timely and reliable manner to our customers all over the world.

You will bring even more talent to our operations team in areas like automation and reliability, using the platform and tools on which Zendesk is built, that currently includes Kubernetes, Amazon Web Services, Elasticsearch and many other fun and exciting technologies. We expect you to have good knowledge of Linux systems and how they work; developer skills in a few scripting languages is also a really good thing.

**What you'll be doing**

Ship code to production and improve the experience of millions of Zendesk users.

Use an outstanding modern technology stack: AWS, Kubernetes, Istio, Elasticsearch, Terraform, Golang, etc

Work collaboratively with a niche team of expert engineers.

Use DevOps and SRE reliability practices: we build it, we run it!

**What you bring to the role**

**Basic Qualifications:**

Consistent track record (more than two years) as a production/operations/SRE engineer working on high-traffic, customer-facing distributed systems, or in a similar engineering

role.

Experience in support of distributed systems, with Linux internals and administration knowledge.

Knowledge of caching solutions, CDN (Cloudflare, Akamai, CloudFront, Fastly, etc.)

2+ years using Python/Golang or a similar programming language to automate operational tasks, crafting operational reports, reducing team toil etc

Interpersonal skills: you practice active listening

**Preferred Qualifications:**

Experience working with container-based architectures: Docker, Kubernetes.

Have a passion for identifying problems and fixing them. You run towards the fires!

Have previous success working remotely. You are effective when working autonomously and collaborating asynchronously.

A mature and pragmatic approach when choosing technologies.

Strong writing skills. You understand the need to document first in a remote, async work environment.

Experience, or willingness to learn, writing code in Golang.

**Tech Stack**

AWS, Elasticsearch, NGINX, Cloudflare

IaC: CloudFormation, Terraform

K8s, Docker

Golang, Ruby, Python

Spinnaker, Github, Datadog

**Where We Work:**

In this role, you'll work primarily remotely with the support of a dynamic and caring team.

We'll provide you with the digital tools and experiences to be together–even when we're apart. Being digital first doesn't mean we're digital only. You'll also have the flexibility to join us at a Zendesk workspace, in one of our Zendesk offices or our flex office spaces. We will bring our people together on occasion to connect, collaborate, learn, or celebrate in person.

#LI-BP1

Zendesk software was built to bring a sense of calm to the chaotic world of customer service. Today we power billions of conversations with brands you know and love.

Zendesk believes in offering our people a fulfilling and inclusive experience. Our hybrid way of working, enables us to purposefully come together in person, at one of our many Zendesk offices around the world, to connect, collaborate and learn whilst also giving our people the flexibility to work remotely for part of the week.

The Poland annualized base salary range for this position is zł268,000.00-zł402,000.00. Please note that while the salary range represents the minimum and maximum base salary rate for this position, the actual compensation offered will be based on job related capabilities, applicable experience, and other relevant factors. This position may also be eligible for bonus, benefits, or related incentives that will be communicated during the offer stage.

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