

Senior PHP Software Engineer, WFM

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Company: Zendesk

Location: Poland

Category: computer-and-mathematical

Job Description

About the Job

As Zendesk expands its software engineering team, we're seeking a seasoned Backend Software Engineer who will play a crucial role in driving our backend processes and products to new heights.

Operating on a global scale with over 130,000 customers, Zendesk leverages a vast suite of technologies in a large-scale distributed system. Our tech stack includes PHP, Laravel, Swoole, Docker, CI/CD, AWS, PostgreSQL, Kafka, and unit tests, framed within agile scrum methodologies and Restful, event-driven architectures. Experience with Clickhouse is viewed as a bonus.

What You'll Be Doing?

As a Senior Backend Software Engineer, your duties will include:

- Writing, testing, reviewing, and maintaining high-quality code for a system used by millions worldwide.

- Driving the full SDLC - from ideation to delivery - for projects involving multiple developers and complex requirements.

- Leading squad-based initiatives, influencing technical decision-making, and driving work that affects complex systems and mission-critical areas.

- Collaborating extensively with product team members and customer-facing teams to

accurately identify requirements and customer needs.

Tackling tech debt head-on, strategizing to break down complex tasks into manageable components, and leading by example through insightful, comprehensive code reviews.

Monitoring and optimizing system performance, scalability, and reliability, setting a high standard for code quality and maintainability.

Participating actively in the hiring process to attract top talent to Zendesk.

What Would You Bring to the Team?

Ideal candidates should have:

5+ years of professional experience with PHP, Laravel, or similar programming languages.

Proven experience with PHP, Laravel, Docker, CI/CD, AWS, PostgreSQL, MySQL, PHPUnit & Codeception, Agile Scrum, Restful.

Desired experience with Kafka, clean & event-driven architectures.

Experience with Clickhouse, Swoole, Laravel Octane is a bonus.

In-depth understanding of programming best practices, distributed system concepts (eventual consistency, timeouts, partitioning, circuit breaking, etc.), and the SDLC.

Exceptional communication skills - you can clearly express your ideas and actively listen to others.

Adaptability and an open mind - you excel in managing changes.

A passion for learning, mentoring other engineers, and driving continuous improvement.

What Will You Get from Us?

By joining our team, you can expect:

The opportunity to grow by tackling challenging problems and driving complex software projects.

Collaboration with a team of passionate individuals who enjoy what they do and are always willing to assist.

A high level of flexibility that allows you to adjust your workday to fit your needs and circumstances.

A competitive salary and comprehensive benefits package.

We can't wait to hear from you as we continue to grow and uphold our commitment to bringing the best to our employees, our products, and our customers.

Zendesk software was built to bring a sense of calm to the chaotic world of customer service.

Today we power billions of conversations with brands you know and love.

Zendesk believes in offering our people a fulfilling and inclusive experience. Our hybrid way of working, enables us to purposefully come together in person, at one of our many Zendesk offices around the world, to connect, collaborate and learn whilst also giving our people the flexibility to work remotely for part of the week.

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