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Senior Systems Engineer

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Company: Jolera

Location: Poland

Category: computer-and-mathematical

Who We Are Jolera is a leading provider of advanced IT solutions and services, specializing in virtualization technologies, infrastructure management, and cloud solutions. In addition to our core services, we're proud to be a part of the Jolera family. Jolera offers MSPs & IT solution providers next generation managed services, enabling them to create world-class experiences for their clients. Clients receive award-winning solutions built on over 20 years of experience servicing businesses worldwide. We've helped transform hundreds of MSPs & solution providers worldwide! With our collection of tenured experts, we provide an elevated managed service experience for a variety of clients. At Jolera, we treat each MSP partner with specialized care and uniquely organize our products for your individual business needs. Our combined expertise allows us to offer a comprehensive suite of services that not only meet but exceed the expectations of our clients.

About the Role As a Systems Engineer at Jolera, you'll be a key player in designing, configuring, and managing cutting-edge virtualized infrastructures, encompassing VMware, Hyper-V, and Citrix technologies. Your expertise in Windows Server environments, combined with proficiency in multi-vendor, multi-site infrastructures, will be crucial in providing seamless solutions. You'll also have the opportunity to optimize AWS infrastructure and work closely with MSPs and IT solution providers, offering next-generation managed services for diverse client needs. If you're a techsavvy professional with a commitment to excellence, we invite you to join our team and contribute to world-class IT solutions.

Responsibilities As a Virtualization and Systems Engineer, you will be responsible for the following:

Demonstrate advanced expertise in virtualization technologies, including VMware, Hyper-V,

and Citrix XenServer. Design, configure, and manage virtualized infrastructures, ensuring optimal resource utilization and performance.

Leverage deep experience with Windows Server operating systems, including Windows Server 2019 and Windows Server 2022, to integrate and manage Windows-based workloads within Hyper-Converged Infrastructure (HCI) environments.

Implement and maintain system environments, including but not limited to:

-Designing, implementing, and maintaining compute and storage technologies such as Cisco UCS/HyperFlex, VMware, Citrix, Windows, Azure, and AWS. -Establish and maintain the physical and logical architecture of all components. o Perform Active Directory, GPO, DHCP, DNS, DFS, ADFS Administration. -Diagnose and resolve complex configuration and troubleshooting issues within a multi-vendor, multi-site infrastructure. -Ensure system fail-over capabilities between critical operational components and data centers.

Provide comprehensive systems administration functions on AWS infrastructure, including support for AWS products such as AWS Console root user administration, Key Management, EC2 Compute, S3 Storage, AWS Networking & Content delivery (VPC, ELB, etc.), Identity & Access Management, CloudWatch, CloudTrail, CloudFormation, Auto Scaling, Cost and Usage Reports.

Analyze EC2 instance and S3 storage performance and resize to meet performance requirements and control costs.

Experience in deploying provisioning services both MCS and PVS, Citrix DaaS, and NetScaler.

Strong knowledge of Cisco HCI, including Hyperflex, UCS chassis, blades, and FIs.

Competencies: The ideal candidate should be competent in the following technologies, protocols, products, and solutions:

Virtualization (VMware, Hyper-V, Citrix)

Server virtualization, desktop virtualization, and application virtualization

Server/Compute (Cisco UCS/HyperFlex, Dell PowerEdge/Vxrail, Microsoft Azure, Amazon AWS)

Rackmount, blade chassis, converged, and hyper-converged infrastructure

Storage (Dell EMC VMAX, VNX, Unity, hybrid arrays, all-flash arrays, FC, iSCSI, CIFS, NFS)

Backup and Replication / Business Continuity and Disaster Recovery (Veeam Backup and Replication, VMware Site Recovery Manager, Azure Site Recovery)

Microsoft Stack (Azure, Exchange, Office365)

Qualifications:

Bachelor’s degree in computer science, Information Technology, or a related field.

Strong written and verbal communication skills.

Experience working for a managed service provider, value-added reseller, or solution provider supporting multiple customer accounts.

Desire to work in a team environment.

Ability to thrive in a fast-paced enterprise-level environment.

Demonstrated honesty, integrity, and a genuine desire to help clients succeed.

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