

Service Desk RPA Maintenance Specialist (w/m/d)

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Company: TÜV Rheinland

Location: Katowice

Category: other-general

Date Posted:

Service Desk RPA Maintenance Specialist (w/m/d)

General information

Location

Katowice

Type of contract

Permanent

Full Time

Occupational field

IT

Job-ID

9315

About us

TÜV Rheinland is a leading global independent testing service provider with 150 years of experience and more than 22 000 employees worldwide. Our independent team of experts stand for the quality and safety of people, technology, and the environment in nearly every sphere of life, as well as offering training in a broad range of fields and industries.

In 2018, we created the Shared Service Centres Organization to support our business with three locations: Cologne, Germany; Katowice, Poland; and Dalian, China. As the internal service provider to TÜV Rheinland, the SSC Organization strives for excellence in everything we do. We have a passion for what we do. And we love what we do. Join

our dynamically growing team of professionals and a company with long-lasting tradition, firm values, and a courageous vision for the future.

Service Desk RPA Maintenance Specialist

Workplace: Katowice

WHAT TASKS CAN YOU EXPECT?

Maintaining, monitoring and supporting Virtual Machines and Platforms

Process IT tickets for solutions related service requests or incidents designed mainly in the Microsoft Power Platform, but not limited to

Update dedicated software

Report activities, runtime and accessibility to Digital Services team

Create and maintain digital solutions

Communicate, inform and support end users upon dedicated updates

Process and analyse error logs

WHAT SKILLS AND EXPERIENCES SHOULD YOU HAVE?

Fluent in English language

Work with dedication and precision independently

Basic knowledge and understanding of technical solutions and reports

Good knowledge of Microsoft Power Platform

Good knowledge of MS Office, especially Excel and Outlook

Motivated, flexible and curious - open minded individual

A minimum of 1 year of working experience in 1st Line Support in IT Service Desk

Understanding of ticket processing

Scripting Experience is an added value

WHAT CAN WE OFFER TO YOU?

Stable job based on an employment contract

Annual bonus

Hybrid model of work (work from the Katowice office once a week) and flexible working hours

A package of benefits available on the benefit platform - private medical care, co-financing of the sports card, discounts and shopping vouchers; the possibility of joining group insurance, accident insurance, additional compensations from the Company Social Benefits Fund based on the internal policies

Work in a friendly, diverse and high-qualified team with positive and cooperative working atmosphere

International environment and daily usage of foreign languages

Real development opportunities

Direct communication and no formal dress code

Modern office with innovation space located in Katowice

Employee referral program

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