

Symphony.AI Retail Consultant - up to Principal level

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Company: Infosys Consulting - Europe

Location: Poland

Category: business-and-financial-operations

Where Innovation meets Excellence.

Be a part of a globally renowned management consulting firm that is on the front-line of industry disruption. We are a mid-size player with an entrepreneurial spirit that works with a market-leading brand in every sector, while our parent organization Infosys is a top-5 powerhouse IT brand that is outperforming the market and experiencing rapid growth.

Our consulting business is annually recognized as one of the UK's top firms by the Financial Times and Forbes due to our client innovations, our cultural diversity and dedicated training and career paths we offer to our consultants.

As we look to strengthen our team with top talent that can shape the future for our firm, we seek entrepreneurial-minded individuals that value a highly-diverse culture where differences are embraced, that want to have a voice with top management and that are rewarded for collective achievement. We are committed to fostering an inclusive work culture that inspires everyone to deliver their best!

The Team

Our **Energy Practice** helps some of the largest global firms and most recognizable brands solve their biggest challenges in today's age of constant disruption. With diverse services spanning strategy and digital innovation, to omni-channel customer experience, supply chain optimisation, we help clients shape and achieve their growth agenda for a sustainable future.

The Role

Ø Work closely with clients to understand their business processes, goals, and challenges.

- Ø Conduct workshops and meetings to gather functional requirements.
- Ø Lead the design, configuration, and implementation of SymphonyAi Gold solutions for clients in the retail sector.
- Ø Customize SymphonyAi Gold functionalities to meet client-specific needs.
- Ø Provide training to client teams on SymphonyAi Gold functionalities and best practices.
- Ø Offer ongoing support to clients, addressing any issues or concerns that may arise.
- Ø Create and maintain comprehensive documentation of SymphonyAi Gold configurations, customizations, and client-specific solutions.
- Ø Collaborate with internal teams, including developers, data scientists, and project managers, to ensure seamless integration of SymphonyAi Gold solutions.
- Ø Stay informed about the latest developments in SymphonyAi Gold and related technologies to provide proactive insights to clients.

Requirements

We are looking for a SymphonyAI Retail Consultant with experience in:

- Ø implementing Symphony.AI within the retail industry
- Ø integration with leading POS providers
- Ø Proven experience as a functional consultant with a focus on SymphonyAi Gold or similar platforms.
- Ø Strong understanding of retail industry processes and challenges.
- Ø Excellent communication and interpersonal skills.
- Ø Ability to translate business requirements into functional specifications.
- Ø Experience in conducting client workshops and training sessions.

Our ideal candidate will be:

- Ø Proactive with an entrepreneurial spirit and team player mindset, and adept at engaging senior stakeholders
- Ø An excellent communicator with outstanding verbal and written communication skills
- Ø A self-starter, able to lead workshops, work in matrix team structure and assume front end roles at client location

Benefits

For the right talent that want to be part of a diverse team, innovation-driven practice and a

high-performance culture, we offer industry-leading compensation and benefits, along with top training and development opportunities so that you can grow your career and achieve your personal ambitions. Curious to learn more? We'd love to hear from you....

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