

Technical Consultant – Salesforce Marketing and Service Cloud

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Company: NTIATIVE IT Recruitment

Location: Kraków

Category: computer-and-mathematical

In December 2022, **ALDI Tech Hub** opened its doors in **Cracow** and has been growing successively. ALDI Tech Hub combines **years of tradition** with a **simultaneous modern approach** to technology. Keep reading if you'd like to become part of a company that puts a priority on people by giving them space to grow.

Aldi Tech Hub is seeking for a talented BTechnical Consultant (**Salesforce**Marketing and Service Cloud) to join our team in developing cutting-edge digital solutions for our customers.

Your tasks

Support of topics regarding **Salesforce**

User administration for different instances

Documentation of analyses, solutions and implementation steps within tickets

Maintenance of our knowledge database

Great communication in the team, with product owner and different provider is a key success factor

Requirements

Fluent **German required**

Knowledge of Salesforce preferable

General understanding of Support Processes and of Agile Work Methods and experience with ticket systems (2nd level)

Database, SQL Knowledge required

Fun and enjoyment in communication,

What we offer

Flexible working time within a hybrid working model

Health services of Medcover Group, such as private medical care and free access to sport facilities

Modern and well equipped workplace in the attractive office. **Brain Park office complex** near the old town of Kraków

Secure job on a **UoP** contract in an international working environment

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